

SIG- Operational excellence

Life beyond COVID does exist: how did we manage OPEX from Home?

12 June 2020



Operational Excellence Shared Interests Group

Life beyond COVID does exist!

While waiting to our postponed face to face SIG addressing “How OPEX could contribute to be a brilliant leader”, Ludovic, and myself have decided to organized a 90’ Operational Excellence roundtable on the 12th of June from 15:00 until 16:30 .

Our intention is to exchange good practices around OPEX while working from home and to visit virtually the Bruxelles’ CATALENT facility.

We will start the session by a 45’ virtual exchange supported by Microsoft TEAM and end with a 45’ interactive factory tour of CATALENT via Google glasses and “life” Q&A.

“Our intention is to learn from each other on how we have transformed the difficult time into opportunity while taking the most positive from confinement experience”.

When: Friday 12th June 2020, 15h00 – 16:30.

Where: Catalent via TEAM & Google glass

*Contact Denis now to reserve your place (10 available): denis.fabris@ispe.be
(event reserved for ISPE member only)*



Ludovic Terzi
Catalent
CI & Technology Leader



Denis Fabris
GSK
Operational Excellence Director



Who are we around the table ?

Name	Response	company
Denis Fabris	Accepted	GSK
Paul Corin	Accepted	GSK
Tom De Rudder	Accepted	Novartis
<u>Gregoire Depret</u>	Accepted	Cenexi
skN	Tentative	advipro
Stefan langers	Accepted	Kela
Katrien laurier	Accepted	Ajimoto
alexia.rensonnet	Accepted	Mylan
Ludovicterzi	Accepted	Catalent
Nicolasthurin	Accepted	Catalent
Dimitri Vangheel	Tentative	Plasma industry
Cappuyns, Philippe	Tentative	Janssen
Peter Janssen	Accepted	Plasma industry
DAVID Robert	Accepted	Technord
JANSSENS Vincent	Tentative	Technord
François Barbellion	Accepted	Novareperta
Rouvroy, Etienne	Accepted	MaSTercell
Jeras Van Harn	Accepted	Agidens
Pieter Smits	Accepted	QBD

Note: invitation with No answer have been removed from the list

Agenda of the day

15h00 - 15h05	Welcome	
15h05 - 15h15	ISPE intro	Denis
15h15 - 15h30	Catalent	Ludovic
15h30 - 15h55	Open conversation :	All

“ How we have transformed the difficult time into opportunity while taking the most positive from confinement experience”

15h55 - 16h00	Preparation site tour & 5' break
16h:00 - 16h25	Site tour & Life Q&A
16h25 - 16h30	Conclusion & ISPE next event



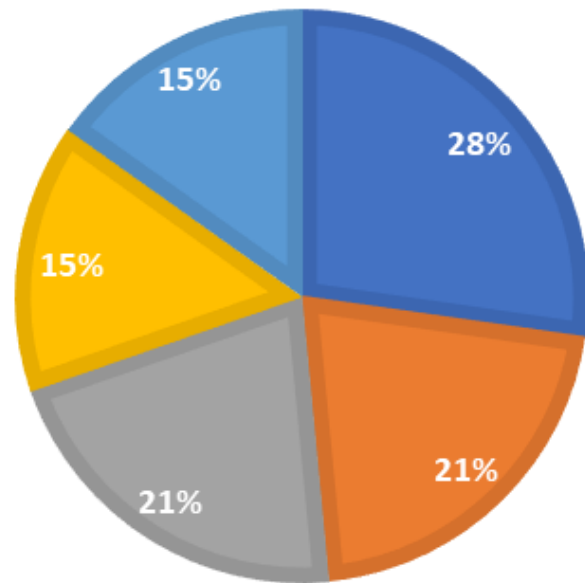
Improvements achieved during COVID-19 lockdown



Source: 33 inputs from OE practitioners based in US, Europe and Global functions dated April

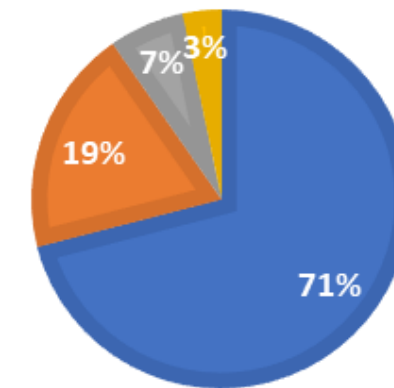
FOCUS AREA

■ Quality & Compliance ■ People engagement ■ Performance ■ Team work ■ EHS



TYPES OF SOLUTIONS

■ Digital & mobile solutions
■ Lean Manufacturing
■ Risk based approach resulting in new way of working
■ Lead time reduction



- 70 % ideas focusing on quality & Compliance, people engagement and performance while working remotely
- 90 % of the solutions categorized digitalisation and simplifications

Quality framework in times of Covid 19 pandemic

Preliminary:

- No impact to safety of our staff, product quality and compliance .
- and all adjustments goes trough change control.
- are appoved by local quality head & reported to authorities when ever needed

Why:

- Challenges due to absenteeism, travels limitations, Supply and shipping route interruptions, infection but ...

still need to supply patients on time and in Full.

How:

- Lowering administrative load, accelerating process executions, guidance for intervals of periodic reviews, facilitation of remote work, clear prioterisation criteria, digitalisation to enable remote oversight.

Exemple of Area of application:

- Electronic document approvals, new suppliers, distribution incident management, desk audits, qualification and trainings requirements, stability studies, Calibration and maintenance, periodic review of SOP, Product quality review, clean utilities sampling, shelf life extension IM



Catalent practice from COVID Experience

Smart Glasses



Smart Glasses



- Instant Knowledge Exchange



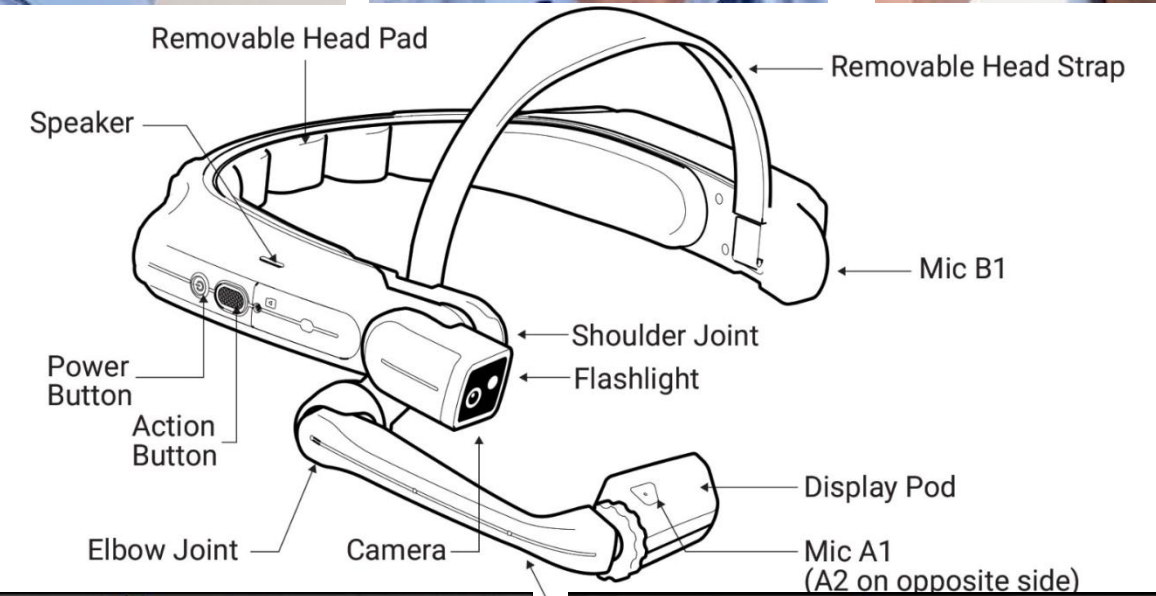
- Better & Faster Decision Making



- Travel Avoidance



- Hands Free Execution



Smart Glasses

Catalent Utilisation

- **Trouble shooting**
 - Isolator issue
 - On live support from Getinge expert 2000 km away
- **Virtual Tour**
 - Network issue



- Catalent site tour from home!!! Thanks Ludovic



ISPE event's 2020

- June Networking Event 2020 postpone to a **Virtual Event on 23 September 2020**.
- ISPE Belgium Affiliate's Community of Practices, Special Interest Groups, and Young Professionals community stay active by virtual events.
- Save the date - On **10 November 2020** there is 2020 Seminar, hosting by IMEC (Leuven) about **Digital Health - Latest development in Digital Health in Pharma**. This event includes presentations, site visit, table top exhibition and networking opportunities. *Depending on the Covid-19 situation in November, we can switch alternatively to virtual event.*
- Do you like meeting other ISPE members during more informal networking events combined with cycling tours? More info will be coming soon.
- Visit our [webpage](#) with event calendar for up-to-date news or follow us via [LinkedIn](#).